

Limited English Proficiency Test

Name: _____ Date: _____

Organization/Provider: _____

1. If a client can speak English, we can require that they conduct business in English.
True
False
2. Minors can act as interpreters.
True
False
3. The interpreter should be culturally appropriate in terms of gender, age, class, etc.
True
False
4. Other clients can act as interpreters.
True
False
5. Clients may be asked to share in the cost of interpreters when appropriate.
True
False
6. In emergencies it is OK to use whoever is available as an interpreter and there are no special documentation requirements.
True
False
7. Language assistance standards include additional assistance required due to poor hearing or limited sight.
True
False
8. "I speak cards" are used to identify the language spoken by someone who cannot tell you in English what language they do speak.
True
False
9. We should not expect to treat clients equally—some need more help in one area versus another; this occurs even if LEP is not an issue.
True
False
10. The interpreter should be encouraged to translate literally.
True
False
11. Our agency has a legal obligation to avoid discrimination, even if it is not intentional.
True
False
12. It's OK to try and figure out if a consumer could speak English if they wanted to, before offering an interpreter's services.
True
False